

Release Notes:

CS SoftDent v17.1 / v117.1 Practice Management Software

Release Date: 08/10/2018

The following is a list of enhancements included and issues addressed in CS SoftDent v17.1 / 117.1. All fixes are cumulative (each new release contains all new fixes as well as all fixes from the previous release) and are in addition to the new features detailed in the DPMS What's New section of the Online Help or ReadMe document.

Enhancements

The following is a list of enhancements included in CS SoftDent v17.1 / 117.1.

Windows Server 2016 Certification

With the 17.1 / 117.1 release, CS SoftDent is certified for use with Windows Server 2016. Please note that Carestream Dental Imaging had not been certified with Windows Server 2016 at the time SoftDent 17.1 / 117.1 was released.

Enhanced Electronic Fund Transfer (EFT) Information

CS SoftDent 17.1 / 117.1 includes several new features related to EFT.

EFT Information Added to Register Reports

An EFT field has been added to the Daily, Weekly, Yearly, and Period Register reports.

EFT Information Added to Insurance Payment Distribution Report

EFT Information has been added to the Insurance Payment Distribution Report.

EFT Information Added to Daysheet

EFT Information has been added to the Daysheet in SoftDent 17.1 / 117.1.

Preferred Contact Method

SoftDent will now allow you to set a preferred contact method. The options are Home Phone, Work Phone, Cell Phone, or Email. The selected contact method will appear in bold italics in the Confirm Appointment window and is highlighted in yellow in the Patient Information window.

First Name Added to Phone Center and Patient List

The Phone Center and Patient List now display the patient's first name.

Cell Phone Added as Part of Patient Record

Cell Phone information can now be collected as part of a patient's record. The Cell Phone column also appears on the Account List, Phone Center, and Patient List.

Updated Image Capture Menu Options and Tooltips

Several tooltips and menu-options have been updated to more accurately reflect the function of the options they describe.

Chart Graphic Enhancements

Add Security Setting to Accommodate Chart Removal

SoftDent application security has been modified to control which users can and cannot remove graphics from patient charts.

Permit Removal of Chart Graphic

Users can now remove graphics from a patient chart.

Chart Graphic Removal Audit Report

A report to track graphic removal from patient charts has been created.

Prevent Default Text in Treatment Plan Notes

User now has the option prevent the default text from being automatically populated in the Treatment Plan Notes.

Chart Mode and Quad View Enhancements

SoftDent will now display quadrant information in the Information Bar. The Chart area of the Information Bar will now display "Chart View" – "Chart Mode" – "Quadrant Information".

Charting Module Banner Enhancements

The following enhancements have been made to the SoftDent Charting Module banner:

Patient Name Added to Banner

The patient's name has been added to the banner as an active link. The information in the name section is displayed in following format:

(Patient ID) LastName, FirstName (Nickname)

Clicking the link will display the patient record.

Alerts Added to Banner

Patient Alerts have been added to the banner. If the patient has more alerts than can be displayed in the banner, you can hover over the alerts to display the entire list. Click the Alerts banner to display the patient's Medical History window to view or edit the information.

Provider Name Added to Banner

If previously set, the patient's preferred provider appears in the banner. If no provider is assigned to the patient's account, the banner will display a dash. You can click the provider name to select a different provider; this change will be acknowledged with the word "Modified" in the banner.

Account Members Added to Banner

A link to information about additional members of the patient's account is displayed in the "In Acct" section of the banner. The banner displays the number of members in the account. Clicking the number will display a list containing summary information for all members of the account.

Office 2016 Certified for Use with SoftDent 17.1 / 117.1

With versions 17.1 and 117.1, SoftDent is certified to work with Microsoft Office 2016. Word, Outlook, Excel, and PowerPoint have all been tested with the new versions and all operate as expected.

Surface Column Added to Clinical Notes List

Clinical Notes have been enhanced to include space to collect Surface information. Surface (Surf) information can be collected with or without associated Tooth information.

Customer-Reported Defects Fixed in CS SoftDent v17.1 / 117.1

The following is a list of issues addressed in CS SoftDent v17.1 / 117.1.

Assistant Review Notes Not Appearing Automatically

Assistant Review Notes are expected to display when a patient chart is opened. A software defect that prevented this from happening consistently has been fixed in CS SoftDent v17.1 / 117.1.

Group 2 Display Error

A defect that would cause multiple groups to display when the user selected Group 2 has been fixed. The defect would only occur in SoftDent v117.0 for certain patients with certain characteristics.

Daily Operatory Schedule Report Specify Rooms Error

A defect which caused an "Encountered an improper argument" error when selecting "Specify Rooms" on the Daily Op Schedule report has been fixed.

"Tickler_Entry Record Is Locked by Another User" Error

A defect which caused a " Tickler_Entry Record Is Locked by Another User" error message would the user would try scheduling a Follow Up appointment using the Electronic Router has been fixed.

Medical History Edits Not Saving

A defect that prevented a patient's medical history from being updated more than once a day has been fixed.

Clinical Notes Text Hidden when Surface Options is Modified

A defect which cause clinical notes text to become hidden when the Surface was changed has been fixed.

SoftDent Login Loses Focus

The SoftDent Login dialog box did not retain focus when the software was started, requiring the user to click the login box to complete his/her access to the software. This defect has been fixed.

TeamTalk Messages Not Displaying Correctly

A defect which caused text on the TeamTalk window to display incorrectly has been fixed.

Explosion Code Write Off Error

If there is a write off in the Explosion Code, a defect caused only the first procedure in the write-off to be used in the calculation for the production amount. This has been fixed.

Patient List and Phone Center First Name Column Displays Nickname

The Patient List and Phone Center were displaying the patient's Nickname in the First Name column. This defect has been fixed.

Clicking Add button on Compose eMail Window Causes Improper Argument Error

A defect that caused an Improper Argument Error when the Add button was clicked on the Compose E-Mail windows has been fixed.

ZIP Code Order Report Crash

A defect which caused SoftDent to terminate when selecting a ZIP code in the ZIP Code Order Report has been fixed.

Column Headings in BlueBook Not Displaying Properly

A display defect which caused the column headings in BlueBook entries to be truncated has been fixed.

MS Office License Message for Cloud Users

SoftDent Cloud displayed a message when encountering Microsoft Office licensing problems incorrectly instructed the user to contact Support when the user should contact Sales. This has been corrected.

Clicking Watch Button Changes View

A defect that caused SoftDent to improperly switch from the Overview tab to Restorative tab after viewing Watch information has been fixed.

Tx Plan Selection and Group Selection Not Dismissed Properly

The Tx Plan selection box should be dismissed when no treatment plan is selected and the user clicks anywhere else in the SoftDent window; this did not always happen. This defect has been fixed.

Treatment Plan Filter Has Too Many Options

A defect which presented too many options for a treatment plan filter (three options for a patient with two treatment plans) has been fixed.

Unable Add Treatment Plan Using an Explosion Code Chart Module

A defect which prevented from using an explosion code to add a treatment plan in the patient Chart has been fixed.

Check # Field Allows You to Enter 15 Characters but Only Saves 11

SoftDent allowed up to 15 characters to be entered in the Check # field but would not store more than 11 in the database. This has been corrected; the full 15-character entry is stored.

Provider Window Tab Misnamed and Wrong Color

A defect where some versions of SoftDent display a tab in the Provider window with both the wrong title (displayed "Current Hrs", should have been "Contact") and in the wrong color (displayed as Red, should have been Pink) has been corrected.

SoftDent Tutorial Won't Open - Wrong Version Message

A problem with the internal version identifiers that prevented the SoftDent tutorial from running has been fixed.

Overview Tab - Date not displayed on Images in Panel

Dates have been restored to clinical images on the Overview tab.

View Initial Button Remains Selected Treatment Plan Filter is Applied

The View Initial button no longer remains selected when the Treatment Plan filter is applied to the view.